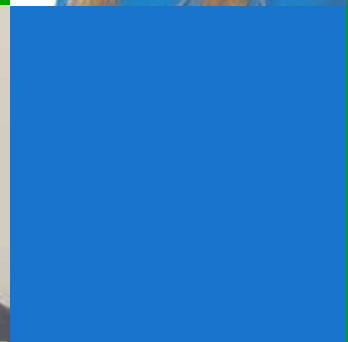
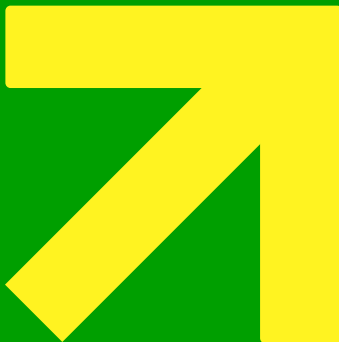
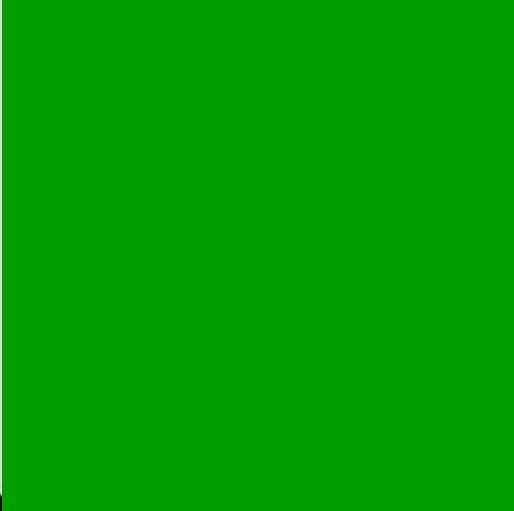


Stories of Legendary Service®

EXTRAORDINARY PERFORMANCE... BECAUSE I CARE!





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This book is dedicated to our
legendary colleagues, in all
our offices, around the globe.

Thank you for all you do, every day,
in support of our clients, our cus-
tomers, our business, and most
importantly, each other.

What makes us legendary?

Our Legendary Service Stories collection has become a tradition in our company.

Each year, we reach out to our global colleagues, asking them to provide examples of fellow colleagues who exhibit our Corporate Beliefs in their everyday interactions with clients, customers, partners, and peers. These submissions are then reviewed by a panel of colleagues from all levels of our company who select the stories that exemplify what it means to work with, or work for, Weichert Workforce Mobility.

What makes the past year so satisfying (and inspiring) is that our colleagues powered through the external challenges of an ongoing pandemic while simultaneously embracing a future-proof technology transformation inside the organization. And through all this, we maintained our steadfast commitment to delivering the very best service to our global customers, clients, and partners.

Change, disruption, and new demands could have easily derailed our objective to serve our stakeholders the way they want to be served. **But it didn't.** In fact, we earned the highest Net Satisfaction rating from relocating employees -- arguably the toughest critics of our services -- for the ninth consecutive year in the Trippel Survey of Relocating Employees.

This year's virtual booklet shines a light on individual efforts, yet it is the brightness of working together as a Team that reveals the character, the care, and the amazing collaboration of our colleagues. In this spirit, we have dedicated a significant portion to the Team stories this year, highlighting ten mighty examples of how we're infinitely better together.

As you will read, many of these stories are about passionate colleagues working consistently to **Make Work Happen**, even under the most challenging circumstances. They reveal more than our brand promise; they are authentic examples of a collective spirit and expertise to serve others in their most pressing time of need. It is an all-for-one and one for all commitment that makes us who we are anywhere in the world!

Read on and discover how our colleagues and leaders live out our Beliefs and truly raise the bar for delivering the best service experiences possible. By unleashing their talents each and every day, they set a course for others to unleash their unique gifts for the greater good. **Now that is Legendary!**

Chris Brunone

EVP, Talent Management & Colleague Engagement



WeCARE

WeCARE is a central part of Weichert's commitment to strong corporate social responsibility – both as an organization, and as individuals within the corporate setting.

Our colleagues actively participate in various WeCARE initiatives throughout the year and are passionate about the organizations they support.

From animal rescue to healthcare to community food banks and beyond, the diversity of charities we support is as unique as our colleague base. As part of our Legendary Service recognition, each award winner receives a WeCARE donation they can allocate to a charity of their choice!



We believe in...



Being
legendary



Open doors
& open minds



Raising
your hand



Winning
outcomes



Each
other



A set of principles that guide every service interaction, whether we are working with clients, customers, partners or each other.

INSPIRATION

To unleash our passion and potential, to create meaningful work, to willingly take action to affect change, and to inspire others to meet their potential.

INNOVATION

To look at challenges, big or small, with fresh eyes, to create new ways to do things that are more efficient and effective.

COMMUNICATION

To clearly and openly communicate with and care for others.

COLLABORATION

To cooperatively build relationships which deliver winning outcomes, recognizing that we are stronger together.

ANTICIPATION

To confidently trust experiences and expertise by predicting the needs of our clients, customers, and colleagues, and to strive to proactively meet those needs.

RESPONSIVENESS

To acknowledge both feelings and expectations, by asking thoughtful questions, and to solve the challenges head on with thought and care.

EMPOWERMENT

To take full responsibility for our own engagement. To understand how our own values and motivations enable us to contribute fully in our day-to-day roles.

Innovate Inspire Collaborate
Communicate Anticipate Resp
ond Innovate Inspire Collabo
rate Communicate Anticipate

OUR LEGENDARY TEAMS

llaborate Communicate Antici
pate Respond Innovate Inspir
e Collaborate Communicate
Anticipate Respond Innovate
Inspire Collaborate Communi
cate Anticipate Respond Inno

Sometimes, all it takes is a killer presentation to knock their socks off, and this team pulled out all the stops to wow our client and win some great business.

A well-deserved “cheers” to Andres for a fantastic demo of the INEO tool to a major client’s Global Mobility and Finance teams, setting the stage for the breadth of capabilities possible with our cost estimator tool. The client was undoubtedly impressed, and we quickly won the business thanks to your savvy showmanship.

Angela and John also deserve much praise, for their hard work behind the scenes to customize the tool in time for the signing of the contract. Andres even jumped in to deliver a refresher of the live tool once the customization was complete.

Thanks to your patience and efforts, the client was able to quickly and confidently navigate the tool, and their feedback was overwhelmingly positive:

“Hi Leslie – I just used it twice for two different scenarios and all worked out perfectly. Thank you, Andres, Angela, and John for your teamwork!! I appreciate your help!”

Nominated by Leslie Holmes (California)

**PRESENTATION,
EXECUTION...PERFECTION.**



**Andres López-
Llamozas**
Financial Services



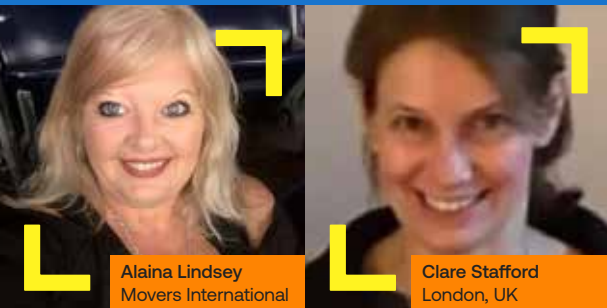
Angela Adamsky
Global Business
Solutions



John Coker
Global Business
Solutions

A DONATION WAS MADE TO
**ST. BONIFACE ROMAN CATHOLIC
CHURCH**

LAST MINUTE? NO PROBLEM!



Alaina Lindsey
Movers International

Clare Stafford
London, UK



Jacqueline Leon
Houston

Liliana Ibarra Chavez
New Jersey



A DONATION WAS MADE TO
**ST. JUDE CHILDREN'S RESEARCH
HOSPITAL**

Last-minute surprises are an accepted part of the relocation journey. But when the surprise rears its head at the end of a Friday afternoon before a long weekend, it hits a little differently.

A storm was brewing on a major client energy sector account (as were corresponding stress levels) heading into the Labor Day holiday weekend. An Executive was scheduled to have their goods transferred 330 miles from a storage warehouse in Kent to their destination in Newcastle on Monday...until the delivery was unexpectedly canceled at the last minute. Gulp.

The team jumped to action – including Alaina from the US – calling multiple alternate agents with no success. It was a busy time of year and availabilities were hard to come by. Only adding to some already stormy conditions, due to a big rugby game, there were no rooms anywhere, temporary accommodations could not be extended, and the wife had to quarantine. It was after hours and the pool of options was drying up. Victoria exhausted all possibilities with the DSP and multiple temporary accommodations suppliers. But Clare persevered, against all odds succeeding in getting the delivery scheduled for Tuesday morning! A Herculean effort resulting in a very grateful customer.

Across the pond, our Houston-based account team demonstrated the same agility and can-do attitude. With a high volume of moves within Latin America, we have relied heavily upon counselors, Jackie and Liliana, who have supported many of our Spanish-speaking assignees – and whose language skills have helped our Houston team attract even more business.

Beyond their invaluable support as part of this account, Jackie and Liliana also stepped up when our LATAM office was experiencing staffing challenges. This was a great opportunity to learn new accounts while helping our Miami colleagues support the growing LATAM business. The ultimate team players, it is gratifying to see that their support, hard work, and relentlessly positive attitude has made such a big impact. **Muchisimas Gracias!**

Nominated by Cheryl Gomez-Jareno (Houston)

Weichert has supported one of the world's top food producers and distributors since mid-2019. When stakeholders realized that there was a margin for improvement in the operations and strategic processes of our engagement, we called upon consulting services to conduct an Optimization Lab; a high-impact strategy session to help the client and our team flush out solutions for improving the assignee experience. Each workstream captured an area of focused concentration that provided areas of opportunity for a better process:

- Initiating the Assignment
- Cost Projections Analysis
- Conducting the Assignment Briefing
- Client-Specific Templates

Jointly, the Weichert Client Service Team and the client's Global Mobility Team did an exceptional job of embracing the process and operational changes, as well as working within individual workstreams to ensure that roles and responsibilities were clearly defined. But more remarkably, the Weichert team seized the opportunity within this period of transformation to build and deepen relationships at all levels within the client's mobility team structure. It's these very relationships that have built trust and a powerful feedback loop resulting in internal and external ease for their Global Mobility Team(s).

It takes a gifted, highly focused, and highly committed individual to thrive on this particular service account team. Team members need to be fixated on data integrity and completing each task with precision, as the API (application programming interface) communicates data back to the client system. Each colleague works tirelessly to ensure each element of the experience - from the assignee to the internal client stakeholder - runs smoothly.

I am so impressed with the ability of this Legendary Team to navigate some interesting challenges, fueled by a *heart to serve*. Kudos for having the foresight to build strong relationships and a great program. What a privilege it is to serve alongside each of you!

Nominated by Pam Matson (OMNIA)

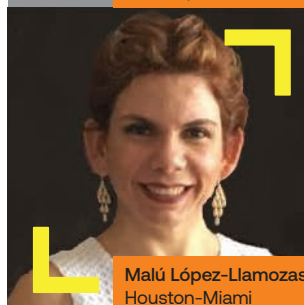
DYNAMIC CHANGE THROUGH DEEP RELATIONSHIPS



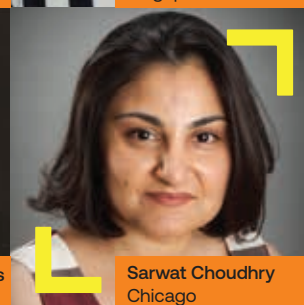
Clare Smith
London, UK



Helen Pereira
Singapore



Malú López-Llamozas
Houston-Miami



Sarwat Choudhry
Chicago



A DONATION WAS MADE TO
**ST. BONIFACE ROMAN CATHOLIC
CHURCH AND CANCER RESEARCH
UK**

AIN'T NO HURDLE HIGH
ENOUGH



Genn Angeles
Hong Kong



Katherine Warner
London, UK



Katie Corbidge
London, UK



Laura Beal
Houston



Rose Salinas
New Jersey



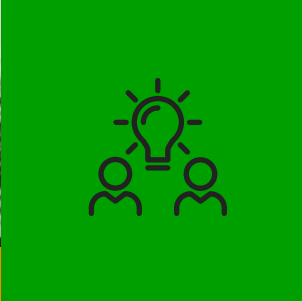
Sarah Fergus
UK



Stacey Davison
UK



Teresa Clay
UK



It's been a tough year, but wow, has this team shown remarkable perseverance and relentless drive to Make Work Happen amid an environment of disruptions. Our clients are navigating many of these same hurdles – from ongoing covid restrictions to supply chain issues and labor shortages – and the value of a partner they can trust to “keep their cool” has never been stronger. For our global engineering client, their service delivery team rose to this challenge in remarkable ways, supporting the client and their mobile talent throughout every twist in the road.

For our team supporting the client's large project in Kazakhstan, the past year has been a marathon as they managed the relocation of talent back and forth due to persistent lockdowns, visa restrictions, and client requirements. Tensions were running high – among the client's mobile employees and their internal team – particularly as their own customers were impacted by these same disruptions.

Our legendary team rose to the challenge, maintaining efficiency and transparency throughout so that, despite any unforeseen hurdles, our client's internal team and employees felt informed and empowered every step of the way. Most notably, Katherine Warner provided a daily update on all of the visa activity to the client; critical information that they could then compile into daily reports to their own clients.

A DONATION WAS MADE TO
**BOWEL CANCER RESEARCH UK &
HOUSTON BARC FOUNDATION**

“I am very
impressed
by how well
this continues
to work and
the level of
transparency
in the process!
Great Job!”
Project Manager

Their collective efforts earned glowing praise from the client’s project manager.

The outstanding efforts of this team haven’t just been recognized by the client, but also by the team members themselves, who have fully supported each other, truly living the collaborative culture that drives winning outcomes!

The outstanding efforts of this team haven’t just been recognized by the client, but also by the team members themselves, who have fully supported each other, truly living the collaborative culture that drives winning outcomes!

Katherine applauded her "little Team Nugget," whose capacity to consistently keep the machine going helped her feel confident and safe even when she couldn’t be there. Rose worked on her mailbox (no one likes to hear those words), even tackling some pretty serious issues that came up. Rose also showed inspiring dedication to those moving domestically on top of her existing load of international assignees. Managing these vastly different processes – and keeping her cool throughout – was no easy feat! The teams in Hong Kong, Canada, and the UK were also instrumental to the success of this operation, answering the tough questions related to projects or home office procedures focused in those areas, or providing contacts and specific actions – for example, advancing payments on new properties to smooth services. Laura, the Global Payroll Coordinator, masterfully handled (or rather juggled) the payroll to ensure all assignees were paid correctly and on time. And Teresa, during this time of container shortages and missing packers, still got the moves out, kept everyone aligned, and communicated regularly to soothe any anxieties – we don’t know how she does it!

Congratulations to this mighty team, for supporting our client - and each other – to make work happen amid challenging circumstances. You prove that with a strong team beside you, no hurdle is too high.

Nominated by John Branigan (Houston)



MIGHTY GROUP MOVE SUPERHEROES



Amy Patterson
New Jersey

Beverly Garza
Houston

Juleen Dubois
Houston

Kathleen Cousey
New Jersey

Mari Fetscher
Chicago

Tiffany Shields
Houston

Tommi Heldstab
Houston

Not pictured here:

Carolyn Kelleher
New Jersey

Nadine Terry
Chicago

Sally Scarlett
Chicago



If you've ever managed a group move, you'll probably agree that it can feel like getting a room full of toddlers ready to go tobogganing. You've got to be fast and furious, impeccably patient and organized. And while you're sweating before the activity has even begun, the happy faces are always well worth the effort.

This team handled a recent group move like seasoned pros, even under some pretty sticky circumstances. While the client was a small one, the group move volume was considerable, and the timelines were tight. More than 100+ files at once is a mammoth feat for this small service team... especially since it landed on their desks right in the crutch of a big storm in Houston where 3 of the 4 team members (myself included) were without power (or heat), water or cell service for 2 days.

But thankfully, we had some superstar sidekicks to make it happen, against all odds. Without hesitation, Janet and Kelly jumped in to offer their support, and after a quick training, our team of heroes took off running. There has been nothing less than total enthusiasm, support and team spirit from this group and there is not enough praise in the world to express my gratitude and that of the client. This right here...this is what makes Weichert so great and so perfectly captures the spirit of our Legendary Service culture.

Nominated by: Craig Larsen (Houston)

A DONATION WAS MADE TO
OKC DREAM CENTER

For the past decade, we have supported our client, an independent investment management firm, and over this time we've been proud to forge deep and dynamic partnerships with each of our contacts within their mobility space. We owe the strength of these relationships to the dedication of this stellar account team whose hard work, attitude, and keen service expertise have earned the trust of their mobile employees and internal team. And as many of the service superheroes across our organization can attest to, trust isn't easy to earn or keep when you're working in an environment of massive disruption and frequent delays beyond your control.

We support many of this client's transferees at the VIP level, who are high-level executives with many unique needs (and high expectations). Pandemic restrictions, supply chain delays and ongoing compliance complexities have only increased the need for additional support and exceptions; hurdles that this team has embraced with noteworthy gusto!

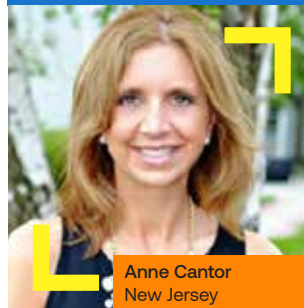
Following an annual review call, our client contacts stated multiple times how much they enjoy working with the team, and how amazing everyone has been during this past year. At the end of the call, she thanked each of you for providing such a high level of service to their demanding employees, giving a special shout-out to Carolyn for the great feedback the VIPs have shared recently!

The heart that you pour into supporting their transferees will continue to benefit both their account and our company at large! In fact, our client contact recently led a roundtable with our sales team to discuss immigration challenges in the financial services sector, and has been an excellent reference for Weichert.

Way to go team, for working so hard to make work happen. Today, you are the VIPs!

Nominated by Lori Holly (New Jersey)

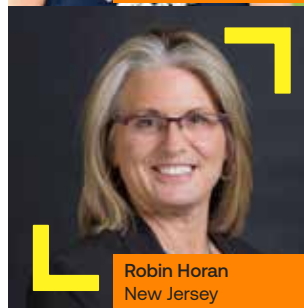
A VIP POWERHOUSE!



Anne Cantor
New Jersey



Chris McDermott
New Jersey



Robin Horan
New Jersey

Not pictured here:

Carolyn Kelleher
New Jersey

Shawn Graham
New Jersey



A DONATION WAS MADE TO
**ST. JUDE CHILDREN'S RESEARCH
HOSPITAL**

DANCING WITH THE HHG STARS



**Alaina Lindsey
Houston**



**Teresa Clay
Houston**



One thing we can all agree on: household goods (HHG) is impossibly complex...like intricate choreography demanding impeccable timing, coordination with partners, and a captive audience eagerly awaiting the grand finale. And yet, this powerhouse team manages to execute their moves flawlessly, every time, and it's about time they received their standing ovation!

Teresa and Alaina have navigated a challenging household goods environment like seasoned pros, keeping clients and stakeholders informed and finding creative solutions around the shipping delays and supply chain issues that have plagued the industry over the past two years.

Most notably, this dynamic duo earned praise for their efforts in coordinating a high-stakes HHG move to Denmark for a customer with lots of requests (and lots of goods!):

"This tricky HHGs move was handled with grace and skill by Teresa and in her absence, Alaina. Soothing emails to calm nerves, packs on the days they requested, expectations managed and explained. The feedback from the assignee and his wife were great and we heard about how professional the team, and Crew Lead, Pablo, were. Thanks to everyone involved!"

Nominated by Tom Grohmann (Movers International)

A DONATION WAS MADE TO
**ST. JUDE CHILDREN'S RESEARCH
HOSPITAL**

There's no doubt about it: we're better together. And this story is a beautiful display of teamwork; a coordinated, flawlessly executed effort to help a transferee navigate some challenging situations while moving from Norfolk to Atlanta.

Nationwide housing shortages are complicating the process of relocating talent, and as service providers we've had to rise to the occasion, offering attentive support and solutions to ease anxieties and avoid delays. When our client's transferee encountered some unexpected challenges with his home purchase, he witnessed the powerful forces of a dedicated Weichert service delivery team who worked closely with WMN and Weichert Mortgage:

"They did everything they could to make things right. I really felt like they were my advocate during the process, helping us tackle some difficult situations. The attentive, knowledgeable support made all the difference. This was a critical move for us – thanks to EVERYONE for 'all hands on deck'!"

Nominated by David Dunn (New Jersey)

ALL HANDS ON DECK



Jonathan Lucas
New Jersey



Mike LeQuier
New Jersey



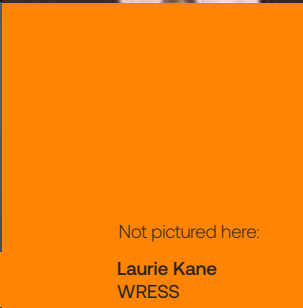
Rocko Bouris
WMN



Will Vogt
WMN



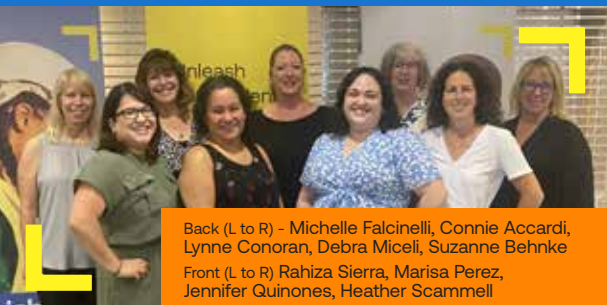
William Stroh
New Jersey



Not pictured here:
Laurie Kane
WRESS

A DONATION WAS MADE TO
**STEPHEN SILLER TUNNEL TO
TOWERS FOUNDATION**

UNDENIABLE PERSEVERANCE



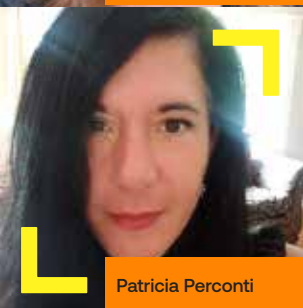
Back (L to R) - Michelle Falcinelli, Connie Accardi, Lynne Conoran, Debra Miceli, Suzanne Behnke
Front (L to R) Rahiza Sierra, Marisa Perez, Jennifer Quinones, Heather Scammell



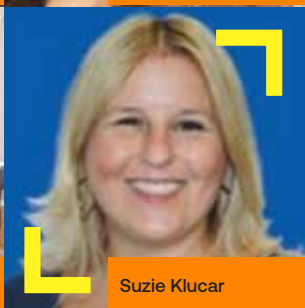
Bobbi Ruscher



Julie Henderson



Patricia Perconti



Suzie Klucar

Not pictured here:

Jill Bauer

A DONATION WAS MADE TO
**ST. JUDE CHILDREN'S RESEARCH
HOSPITAL**

The corporate housing industry has endured some formidable hurdles and monumental shifts over the past few years, going from a period of widespread vacancies during COVID to feeling the sting and immense pressure of supply shortages.

Despite these ups and downs, we tip our hats to the Weichert Corporate Housing Operations Team, who collectively and individually have embraced the past 18 months with a supportive, positive attitude. This group has made the best of any situation, supporting the entire team to have more great days at work!

They did not give up, and – even while stuck in the stickiest spots – they embraced innovation, adapted, cross-trained, took on even more responsibilities, offered solutions to become more efficient, and consistently delivered quality work...all while finding the time to make each other laugh. The team made an effort to stay connected even while working remotely, recognizing that their strength as a team is fueled by the depth of their relationships.

I am so very lucky to work with such a great group of individuals and be a part of an outstanding team. I can't wait to see what we all accomplish together in 2022.

Nominated by Suzanne Behnke (Weichert Corporate Housing)

Our Advisory Services team is a critical source of guidance and expertise in helping to align our clients' mobility and talent management objectives so that they can unleash talent better than ever before! But their efforts are amplified when they are working with a highly motivated team - like this one - who are dedicated to helping their client soar.

This triumvirate brought a “bias for action” and a “drive for perfection” as they creatively planned and implemented a thorough communication and training program to introduce a new core/flex program to our client’s stakeholders worldwide. With extensive advanced planning, Jennifer Connell developed a robust array of training materials and consulted with the client to ensure a successful launch.

Working collaboratively alongside Julie Sujack and Hope Hristakos, the training was a huge success, as enthusiastically affirmed by our very pleased client:

“I’m extraordinarily grateful for your passion for excellence and your investment in our partnership.”

This highly successful team endeavor is a great example of leveraging unique strengths to produce winning outcomes!

Nominated by Ellie Sullivan (Advisory Services)

A PASSION FOR EXCELLENCE



Hope Hristakos
Financial Services



Jennifer Connell
Advisory Services



Julie Sujack
Chicago

A DONATION WAS MADE TO
IN HER SHOES FOUNDATION

Innovate Inspire Collaborate
Communicate Anticipate Respond
Innovate Inspire Collaborate
Communicate Anticipate Respond

OUR LEGENDARY PEOPLE

Collaborate Communicate Anticipate
Respond Innovate Inspire
Collaborate Communicate
Anticipate Respond Innovate
Inspire Collaborate Communicate
Anticipate Respond Innovate

Building **synergy** among colleagues—professionally and personally—is key to strengthening the team. Anne’s dedication toward the betterment and wellness of her teammates has made them more resilient and better able to navigate an era of back-to-back-to-back disruptions!

Helen explains: “At the start of the pandemic, employee wellness, work-life balance and staying connected while working remote were vital focus areas. Understanding this, Anne spearheaded the project Reading Month in November 2021 after discussing the idea with her manager. Anne shared a book on Time Management with the team and even prepared posters based on the book’s lessons. After a month of reading, our Shanghai colleagues felt recharged and put the principles of Time Management that Anne shared into practice.

This is just one example of Anne being thoughtful and helpful toward her colleagues. **She made headlines in 2021 and will continue to soar as a Hero!**”

Nominated by Avrom Goldberg and Helen Pereira

Anne Han

Shanghai



A DONATION WAS MADE TO
**SHANGHAI CHARITY
FOUNDATION**

Clare Bookham

London, UK



Clare received enthusiastic praise from EMEA VP Shân Norman, who wrote, “Clare was part of the EMEA team taking on a large client with several transition files that needed setting up for rent and other payments with limited information. Working closely with colleagues Suzy and Zoe, she helped immensely in setting up the new client relationship, and learning their policies and processes – efforts that didn’t go unnoticed by the client!”

In addition, Clare was working with a long-time client going through an RFP process and another large client as a fill-in for a colleague on maternity leave. She also played a crucial role in several sales engagements to clearly explain her role as a Senior Relocation Consultant and **brings a smile and positivity to everything she does**. Despite being pulled in so many directions – or perhaps fueled by the chance to take on so many challenges -- she received 97.4% satisfaction rating from the mobile employees she served.”

Thank you, Clare. While mastering the art of multitasking is necessary for managing the multiple tentacles of relocation, doing it all with an unwavering smile makes you a Legendary teammate and leader!

Nominated by Shân Norman (London, UK)

A DONATION WAS MADE TO
SPINAL MUSCULAR ATROPHY UK

It happens every day: an employee locks themselves out of their accommodations. But luckily for one employee, he had Julie in his corner! She worked vigilantly for several hours to weave around barriers and resolve the situation as quickly as possible.

As the employee himself explained in a note of thanks, “She did an excellent job, despite gaps in desk coverage, closed offices, and the late hour, to explore every possible option and lay them out for me so that I could make an informed decision about how to proceed. She came up with creative ways to move the problem towards resolution and was very responsive throughout the situation, ensuring that I was never high and dry. **It’s never not a hassle to try to fix an issue like this at night on a weekend, but Julie made it seem like business as usual.**”

Nominated by Mark Pooley (Weichert Corporate Housing)

Julie Henderson

Weichert Corporate
Housing



A DONATION WAS MADE TO
**ST. JUDE CHILDREN'S
RESEARCH HOSPITAL**

Karen Lidster

Canada



A DONATION WAS MADE TO
WOMEN ON WINGS SOCIETY

It wasn't easy to call out only one colleague from our Canadian offices, as each of our Canadian counselors contributed to Canada meeting our 2021 budget, customer satisfaction targets, and re-signing 15+ clients who had contracts expiring in 2021! However, Karen stands out for her exceptional service and achievement over 2021 and 2022.

I'll lead by saying that in my almost six years at Weichert, I don't think I've ever seen Karen frown. That doesn't mean she hasn't had bad days or bad calls or challenges. 2021 was a year of volume recovery, volume surges, and a seemingly endless list of demanding clients and transferees. But throughout the disruptions that 2021 brought, the challenges of migrating to Weichert Go, and the frenzied pace of relocation activity that hasn't let up ... that smile and positive attitude is given freely.

In fact, the way that Karen has embraced Weichert Go has been nothing short of inspiring. She attends lessons, shares learnings proactively, and never leaves a colleague hanging without an answer. She is always willing to guide her peers in the right direction, even as she, too, is learning along the way. And more impressively, she does this while carrying a full caseload and achieving high satisfaction scores with large Canadian clients, holding one of the highest response rates amongst Canadian colleagues. She is a super Go user, a super person, and a super team member.

Karen, thank you for **making work happen** by giving Legendary Service - and that incredible smile - to everyone you work with!

*On behalf of the Canadian Management Team, I'd like to extend honorable mentions to **Kourtney Tripp** and **Jody Chaffey**, who have both jumped in and stepped up, again and again! Thank you both for empowering your fellow team members with your relentless positivity, even while navigating your own challenges and heavy workloads. You are ultimate supporters of our business, and sunny security blankets for many, whether they be clients, customers or colleagues.*

Nominated by Ann Stafford (Canada)

It's not just the customer praise that speaks to our excellence. What our colleagues bring to their teams is equally important. It strengthens our collaborative culture – our greatest asset – and gives us the confidence to support, motivate and learn from each other.

Lindsay shows up every day for her team with relentless perseverance and infectious optimism that hasn't gone unnoticed:

“Our team would like to recognize the legendary service put forth by Lindsay. She comes in each day undaunted by the mountain of work in front of her and still manages to help establish protocols and deliverables on engagements that are not part of her portfolio. She puts in countless hours and flawlessly executes every task and deliverable. Lindsay comes to the table with solutions and critical advice. For our client account, she has helped set up compensation worksheets, code mappings, and compensation records for well over 300 records in what seemed to be the wink of an eye. **Without her, we would not be in such a positive place with this implementation.**”

Nominated by Vincenzo Borzaro (Global Compensation & Compliance Services)

Lindsay Brown

Chicago



A DONATION WAS MADE TO
**ANIMALS DESERVING OF PROPER
TREATMENT**

Mari Fetscher

Chicago



Mari, without a doubt, lives and breathes our belief in Winning Outcomes for her customers and the teams she supports. Responsive, proactive, and a skilled communicator, Mari has a gift for guiding her assignees through even the most stressful relocations with remarkable ease.

Mari received multiple nominations, all of which reflect the sterling caliber of service she provides, so it was hard to pick just one example. But we'll let the words of this customer shine a light on her talents: "Mari was also our counselor when we moved in 2016 and were planning on requesting her again for our most recent move. As you are aware, moving is one of the ten most stressful life events. Add to that moving during a Pandemic and when I'm recovering from not 1 but 2 foot surgeries, and it jumps to the top 3! **Having Mari on our side reduced the amount of stress significantly.** Not only was she very knowledgeable about our company's policy, but she also was willing to go to bat for us when circumstances warranted it. I was impressed with her ability to handle the situation respectfully and assertively."

Nominated by Merel DeMott (Chicago)

A DONATION WAS MADE TO
OKC DREAM CENTER

Here's a great testimonial to Marisa's talents: "Weichert Corporate Housing had three new units set up in Las Vegas for a new large account for our Government Services division. The whole day was a disaster from the start – apartments not cleaned, cable installers with the wrong equipment, maintenance issues, you name it. Marisa stayed on top of it all day and into the evening (working with the client through a three-hour time difference) to ensure the apartments were move-in ready, and the cable installed. She took the initiative to communicate with all the vendors and the property to make it happen."

You cannot quantify the above in terms of dollars and cents – but it is a shining example of our tangible differentiator as a service provider. Thank you, Marisa, for Being Legendary.

Nominated by: Alexandra Ilyashova (NJ) & Michelle Falcinelli (Weichert Corporate Housing)

Marisa Perez

Weichert Corporate
Housing



A DONATION WAS MADE TO
**ST. JUDE CHILDREN'S
RESEARCH HOSPITAL**

Suzie Klucar

Weichert Corporate
Housing



A DONATION WAS MADE TO
**PAWSITIVE IMPACT NORTH
CAROLINA DOG RESCUE**

Suzie was the recipient of three winning nominations, reflecting the broad range of her skill set. One cited her ability to please (oft demanding) VIP customers with very specific needs. In dealing with an inflexible employee, Suzie expertly bobbed and weaved to find a property to suit him. Partnering with Tom Toohey in Mobility, she made the impossible possible and left the customer so impressed that she received a note of praise from the client.

Another example spotlighted Susie's ability to **keep her cool** in high-pressure situations after receiving a panicked email from a newly-signed client that neglected to include its intern program in the service scope. This meant that seven interns were soon to arrive...and without housing. Suzie rose to the occasion, working steadily over the next 48 hours with the clients' Talent and Acquisitions team to find appropriate housing for all of them—all within budget! The incoming talent was none the wiser, settling in quickly and maintaining the pristine image of their new employer.

The final story speaks to Susie's **ingenuity**; under COVID conditions, several government processes have been stalled, including issuing of Social Security numbers. One US-inbound assignee was seeking an apartment in Midland, Texas, but was having difficulty finding landlords who would rent to a tenant without an SS number. Suzie worked overtime to find a property that would work for him, finally negotiating with his temporary accommodation provider to allow him to stay with a letter from his employer until his SS number was processed.

While this is a small sampling of many examples of her dedication to making work happen, Susie is a true advocate for every employee she supports, limiting their stress at every point of their relocation to deliver exceptional experiences, every time!

Nominated by Mindy Pauley (Weichert Corporate Housing)

Going above and beyond is nothing new for Tiffany, but the customers she assists are typically so overwhelmed by the quality of her service, that they can't help but write about it. As one customer praised: "Tiffany demonstrated great patience with me and followed up to ensure I got the help I needed. She was attentive and responsive, and I definitely felt empowered by her. She clearly wanted me to get the most out of my relocation. I have nothing to recommend for improvement because her service was beyond what I could have hoped. I really felt like she was on my side!"

Nominated by John Branigan (Houston)

Tiffany Shields

Houston



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**ST. JUDE CHILDREN'S
RESEARCH HOSPITAL**

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OUR LEGENDARY CHARITIES

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Making a difference

AT WEICHERT WORKFORCE MOBILITY, we help create futures where people thrive: the employees and families we move, the client contacts we partner with, and the colleagues who work across our global offices. Through our WeCARE efforts, this commitment is extended into our communities, as our colleagues support local, regional, national, and global charities making a positive difference in our world.

We are very proud to highlight the amazing, life-changing charitable organizations selected by our Legendary Service award winners. A donation has been made to these charities in the name of our award winners. We honor the outstanding service they provide and are so grateful for the opportunity to recognize not only the excellence of our colleagues, but also these organizations.





For more information on Weichert and our commitment to Legendary Service
please visit us at: weichertworkforcemobility.com

Also check out our WeCare video on YouTube at: youtu.be/EVW1azL9QRc

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